

# SHASHI KUMAR

## OBJECTIVE

Knowledgeable and qualified Network Engineer skilled at installing, configuring, and maintaining communication networks. Adept at monitoring network performance, completing backups, and improving quality and efficiency of network infrastructure. Committed to performing high-quality work.

## EXPERIENCE

TOTAL WORK EXPERIENCE - 9 Years. -

**TERRASPARQ TECH PVT. LTD (VISIONAIRE TECHNOLOGIES PVT. LTD)** August, 2017 - Till Date

AS A NETWORK ENGINEER

**WEP SOLUTION LTD. (JHARMAJRI)** February, 2015 - November, 2016

AS A DESKTOP SUPPORT ENGINEER (ON ROLE EMPLOYEE OF LOBO STAFFING SOLUTIONS PVT.LTD)

**VARDHMAN TEXTILES (BADDI)** July, 2013 - January, 2015

AS A (THIRD PARTY) AMC SERVICE ENGINEER

## MAJOR KEY ROLES

- Maintaining communication networks, monitored network performance, and resolved any technical issues.
- Observe and maintained all network and internet lines to work smoothly.
- Collaborating with management on the improvement of network infrastructure in order to increase quality, reliability, effectivity, and reduce expenses.
- Coordination with ISP for SLA and different internet line issues.
- Coordination with local vendors for purchasing new computers, laptops and other spares.
- Configured and install new computers,laptops and other hardware devices.
- Diagnosed and configured network devices, including routers, modems, switches and WLAN controllers.
- Basic knowledge of Windows Server.
- **Hardware**

## CONTACT



Village:- Khalai, P.O:- Chauntra, Tehsil:- Joginder Nagar, District:- Mandi, Himachal Pradesh, Pin Code:- 175032

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## SKILLS

Computer Hardware and Network Support, Routing and Switching, IP Networking (IPv4 & IPv6), Knowledge Of Networking Devices, LAN, WAN, Network Topology, DNS, DHCP, TELNET, SSH, SYSLOG, Wi-Fi, Basic Knowledge of System Administrator, Operating System & Application Software Installation.



PROTOCOL SKILLS:- MAC, ARP, PING, ICMP, Switching Protocols (VLAN,VTP,STP,Ether Channel Protocol, Port Security Protocol), NAT & PAT Protocol, OSI Model, TCP/IP Model & Subnetting, RIP, OSPF, FTP & SMTP, POP3 & IMAP, HTTP & HTTPS.



HARDWARE SKILLS:- Computers and laptops Assembly and Deassembly, Printer Troubleshooting, Hardware Installation, Operating System Installation.



SOFT SKILLS:- Team Work, Critical and Innovative Thinking, Active Learning, Time Management, Punctual and Disciplined.



## LANGUAGES

1.Hindi 2.English

- Installation and troubleshooting of computer and laptop hardware.
- Maintenance and troubleshooting of all types of printers (LaserJet, InkJet, Dot matrix).
- Helping users in their various types of hardware and software problems on daily basis.
- Looking over the Hardware of Networking Devices.
- Configuring and monitoring the CCTV Cameras.
- **Networking**
  - Manage internet lines on (Software based firewall) **PfSense** (load balancing).
  - Installation and configuration of various WiFi routers, switches and providing them IP addresses and other system settings for best network access.
  - Managing Wi-Fi and other network devices.
  - Resolve various type of network related issues on daily basis.
- **Software**
  - ERP TIM/SYMIX, BPCS Client Software and End User computer.
  - Email client configuration (Microsoft Outlook, Windows Live Mail).
  - Windows 98, Windows XP, Windows 7, Win8, Win10, Windows Server 2003/2008/2012 installation.
  - Taking backup of CCTV cameras installed in company.

## EDUCATION

<b>B.Sc (IT)</b>	2013
<b>Diploma in computer hardware and networking</b>	2008